

## Notes

Safety rules are published on both this website and on the map of the slopes. These rules apply to everyone, including skiers with physical disabilities. Grandvalira may refuse to allow skiing equipment considered dangerous to the user and other skiers onto lifts and slopes. Whilst users are always advised to ski in company, in the case of skiers with visual impairments and adapted chairs this is obligatory. People with visual impairments are advised to enjoy activities in the snow and the open air during the early hours after the facilities open. Adaptive skiing is inadvisable in poor weather conditions.

## Remember

It is very important to take the following recommendations and information very much into account. The safety, comfort and enjoyment of all users depend on this. Thank you for your cooperation. **Let our staff know you are here:** they will help you. When necessary, our staff can assist with movement, particularly by adjusting ski lift speed.

**Access:** due to the installation of the access control system, access should be preferably by the staff entrance (if no special access exists), always with carer. The carer goes up on the same chair and assists the seated skier. **Types of ski lift:** the detachable chairlift is the type of lift most comfortable for people with disabilities, as the journey itself is quick, but boarding and alighting take place more slowly. To use drag lifts, seated skiers should use a special system of attachment. Depending on the space occupied by the skier and guide, some two-seater fixed chairlifts may be too small to accommodate them.

## GENERAL RULES GOVERNING USES

### Article 4. Transport of people with reduced mobility

To ensure the safety of people with reduced mobility, transport will only be provided in the following conditions: - Modes of transport are agreed with resort staff. Before using transport systems, users are obliged to inform staff about the type of disability and agree with them over the need for any additional assistance. - The characteristics of the facility, the type of disability and the number of people admitted to the facility at the same time and in each vehicle must allow transport and evacuation in complete safety. People with disabilities may only use standard equipment and must sit in the exterior seats of chairs when these have more than two seats.

## LIFTS TO SKI SLOPES

The Funicamp is the latest innovation in cable car technology. Extremely stable, this facility can operate safely in winds up to 100 kilometres per hour. The special pneumatic suspension system ensures a comfortable journey in the 24-seater cabins. Travelling at speeds up to 7.5 metres per second, the Funicamp system can transport from 3,200 to 4,000 people per hour. Grandvalira-Soldeu cable car Grandvalira-El Tarter cable car Grandvalira-Canillo cable car .

### **LIFTS THAT PRESENT CERTAIN DIFFICULTIES**

Chairlifts are particularly difficult to use.

### **LIFTS NOT RECOMMENDED**

We recommend that these should not be used, or only on days and at times when there are few users, as the queue of users has to be held up until the skier reaches the end of the journey.

### **LIFTS WHOSE USE IS PROHIBITED**

In the case that the use of lifts is not recommended we will advise.

### **RECOMMENDED LIFTS**

All others

### **SLOPES. Do not hesitate to contact us with any queries.**

Though practically the entire domain is skiable by people with disabilities, there are certain stretches on some slopes where insufficient gradient and snow conditions may cause stoppages, and the skier needs to push in order to continue the descent. We recommend slopes with low levels of difficulty, such as the green and blue slopes and, particularly, beginners' slopes. **Users can obtain information about the state of slopes from information points** and the information phonelines: **+34 902 550 435 / +376 80 89 00.**

### **SCHOOL. We are ready to learn with you.**

Grandvalira employs ski instructors specialised in teaching and training skiers with disabilities, illnesses and special needs generally. Moreover, the Grandvalira Ski and Snowboarding School centres are provided with equipment for paraplegics and tetraplegics. Our instructors are also trained to teach children with illnesses such as leukemia, hearing and speech impairments, amputations or Down's Syndrome, providing such children with special attention whilst the class progresses as normal. The school also employs an instructor trained and experienced in working with people with hearing and speech impairments.

### **RESTAURANTS. We provide facilities. Our aim is to reach everyone.**

Users can access all restaurants in the resort with adapted ski equipment, whilst the following also provide adapted services. ENCAMP- FUNICAMP: Solanelles self-service, Xirixuca and Espress'oh CANILLO: Self-service, Xirixuca and Espress'oh, Restaurant d'Encant Roc de les Bruixes EL TARTER: Self-service, Xirixuca and Espress'oh SOLDEU: Self-Service, Xirixuca and Espress'oh GRAU ROIG: Coma III - Xirixuca - terrace 3 Estanys - Xirixuca - terrace Pulka - Xirixuca - terrace Cubil –

Self-Service, Xirixuca and Espress'oh – adapted building Persons - Xirixuca - terrace  
Llac Cubil - Xirixuca - terrace Piolet Xirixuca – Difficult access to restaurant with  
wheelchair equipment. PAS DE LA CASA: Pedrús – group dining-room - ramp and  
adapted services Costa Rodona - Encant, Xirixuca, Espress'oh and self-service –  
adapted terraces and zones Font Negre - Xirixuca - terrace Xiripizza Pas - Pizzas –  
terrace

## **TOILETS**

ENCAMP: Funicamp CANILLO: cable car building SOLDEU: cable car building  
GRAU ROIG: Cubil - Piolet PAS DE LA CASA: Font Negre

## **ADVENTURE ACTIVITIES. We guarantee a safe experience.**

All adventure activities can be organised in accordance with the needs of groups and  
individuals, in accordance with their disability: a) Driving snowmobiles b) Driving  
dogsleds c) Snowshoes d) Igloo-building e) Paraglider and helicopter flights f) First  
Snow g) Multi-adventure circuit h) Paintball i) Archery j) Ratrack skiing.

**Further information and reservations: + 376 890 629 and 376 374 800**